

PremiumShifts.com

Facility Standards & Participation Guidelines

Trusted Partnerships. Clear Boundaries. Professional Expectations.

PremiumShifts.com works with healthcare facilities to facilitate access to shift opportunities for qualified clinicians.

This page outlines the general participation standards we expect of facilities, while clarifying the limits of PremiumShifts' role.

Purpose of Facility Standards

Facility standards are intended to:

- Promote professional and reliable work environments
- Support transparency and informed decision-making for clinicians
- Establish baseline participation expectations for facilities

These standards do not create guarantees, warranties, or supervision obligations.

Facility Participation Expectations

Facilities participating on PremiumShifts are expected to:

- Maintain appropriate state licensure and regulatory compliance

- Carry required insurance coverage, as applicable
- Provide accurate and timely shift details, including role requirements and pay rates
- Communicate applicable cancellation policies and assignment terms in advance
- Maintain professional workplace conduct and lawful operations

Clinical Care & Supervision

Facilities are solely responsible for:

- Patient care environments
- Clinical supervision, where required
- Facility-specific policies, procedures, and protocols
- Compliance with healthcare laws and regulations

PremiumShifts does not supervise patient care, direct clinical decision-making, or control how services are provided.

Work Environment & Safety

Facilities are responsible for:

- Maintaining a safe and lawful workplace
- Providing required equipment, supplies, and orientation
- Addressing workplace concerns in accordance with applicable law

While PremiumShifts seeks to work with reputable facilities, PremiumShifts does not guarantee working conditions or outcomes.

Shift Information & Reliability

Facilities are expected to:

- Post accurate shift information
- Notify of changes or cancellations as soon as reasonably possible
- Honor disclosed rates and terms for accepted shifts

Shift-specific details govern each assignment.

Independent Relationships

Facilities are independent entities.

Clinicians are not employees of the facility unless expressly stated in writing.

PremiumShifts acts as a platform and staffing facilitator and does not assume employer or joint-employer responsibilities unless required by law and expressly agreed in writing.

No Guarantees or Endorsements

Participation on PremiumShifts does not constitute:

- An endorsement of a facility
- A guarantee of safety, hours, or assignments
- A warranty of working conditions

Right to Review Participation

PremiumShifts reserves the right to:

- Review facility participation
- Suspend or discontinue relationships for non-compliance or operational concerns
- Update participation standards as needed

Important Notice

This page is provided for informational purposes only.

Assignment-specific disclosures, agreements, and applicable laws control.



Questions?

For questions regarding facility participation or assignment details, contact PremiumShifts support.

PremiumShifts.com

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